

BULLETIN NUMBER	PRIORITY LEVEL	CO/CONCESSION NUMBER	MODEL REFERENCE	TO BE ACTIONED BY
0966C	2	CO 15459	Accessories	Customer Service

Hard Floor Tool Assembly

Please be advised of the release of two new Mail Order (MO) variants of the iron Hard Floor Tool Assembly (HFT) (see Fig.1). These have been released to reduce the number of variants of HFT's currently offered within our accessory range.

The new MO HFT variants contain:

- Adaptor 912270-01, which enables the assembly to be used with all Dyson vacuum cleaners, except DC16 (see Fig.1).
- An instruction leaflet, illustrating which machines will require the adaptor (see Fig.2)



Fig.1

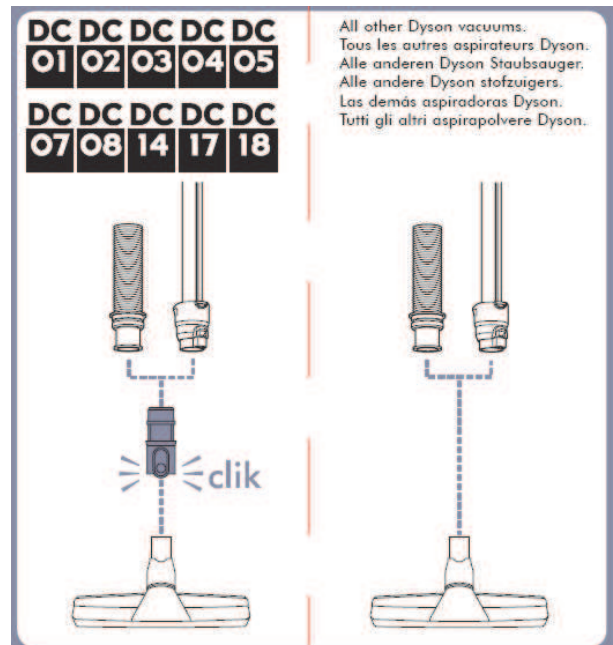


Fig.2

Part Numbers

As a result of the introduction of the new MO HFT's Customer Service will rationalise existing assemblies in the following way:

Part Number	Description	New Part Number	Description	Territory
906562-03	Hard Floor Tool Assy	912967-02	Hard Floor Tool Assy MO Ir	All territories except US/Canada
906562-04	DC15 Hard Floor Tool Assy			
906562-12	Hard Floor Tool Assy Ir			
912967-01	Hard Floor Tool Assy MO			
903309-04*	DC05 Hard Floor Tool Assy	912967-03	Hard Floor Tool Assy MO Ir	US/Canada only
910484-03	DC15 Hard Floor Tool Assy			
906562-12	Hard Floor Tool Assy Ir			
906562-03	Hard Floor Tool Assy			

The following HFT's will also continue to be offered within Customer Service:

Part Number	Description	Reason for keeping	Territory
911565-01	Hard Floor Tool Assy Retail	This is the only current retail variant of HFT	All except US/Canada/Japan
906562-08	Hard Floor Tool (with stow)	For customers who require a stow detail, and front catch, for the following cylinder products only: DC08T/19/20 and Motorhead variants of DC21/23	All

Stock/implementation

- Customer Service will implement these as running changes; all existing stock of HFT's should be depleted before using the new assemblies.
- Stock of the new HFT's will be available in the UK during September 2008.
- Stock of 903309-04 (highlighted '*' above) for DC05 has now been depleted in the UK. Until the new MO HFTs arrive in stock, customers should be offered the Universal Flat Out Head MO 914617-01 as an alternative.

Van Stock

1X 912967-02 Hard Floor Tool Assy MO Ir will be added to the van stock list; parts will be dispatched automatically via SAP when parts become available. This will replace 903309-04 DC05 Hard Floor Tool Assy as a running change.

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